Chad Koslovsky

Customer Support Engineer | PostgreSQL and Production Troubleshooting

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Colorado, United States

Interactive resume and work: https://planetscale.koslovsky.xyz

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Summary

Customer-facing engineer who builds and operates PostgreSQL-backed applications and investigates production issues across code, data and infrastructure. Ran NOC operations, owned hosting escalations, and built diagnostics and recovery checks that other operators could use.

Skills

- PostgreSQL
- TypeScript, Node.js
- Linux, Bash
- Monitoring, diagnostics

Professional Experience

Founder / Product Engineer / Systems Lead

Technomancy IT LLC

Present

- Build and operate TypeScript and PostgreSQL client software; investigate problems across application workflows, service logs and production infrastructure.
- Built a PostgreSQL restore verifier that checks backup integrity and restored tables.

Senior Systems Engineer / Datacenter Architect

Front Range Internet Inc.

2015 - 2020

- Led NOC operations and handled on-call escalations across hosted services and server infrastructure.
- Built diagnostics for NOC operators and documented troubleshooting and recovery so the next engineer could pick up the work.

Systems / Software Engineer

Office Evolution

2014 - 2015

- Built a Linux routing system to separate customer office networks and map individual Wi-Fi access to the correct network.
- Automated firewall and router provisioning and built a front-desk tool for routine Wi-Fi troubleshooting.

Network & Systems Engineer

PlumChoice / Everon

2012 - 2014

- Troubleshot client networks and endpoints, took on-call escalations, and built diagnostics for recurring support issues.

• Worked directly with business owners and end users during incidents and support handoffs.

Infrastructure and Systems Focal

IBM

2010 - 2012

• Coordinated shared infrastructure changes and service escalations across application and infrastructure teams.

• Wrote Perl, Bash, VBA and PHP scripts and built an internal backup tool that reduced reliance on paid licensing.

Selected Projects

Quadrillion Art

Client project

• Wrote a PostgreSQL connector during a live art launch while tracking purchases, delivery and payouts.

Technomancy IT Platform

Independent product

• Built a PostgreSQL-backed client operations platform with TypeScript, tenant-scoped access and a restore-verification workflow.

Education

Front Range Community College

Computer Science coursework

2011 - 2013

Certifications and Training

CompTIA A+ | CompTIA | Earned

CompTIA Network+ | CompTIA | Earned